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Psycho-emotional content of illness narrative master plots for people with chronic illness: Implications for assessment

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plots. An examination of illness narrative master plots has revealed the importance of psycho-emotional information contained within the story that is told. There is a need for research to capture this information in order to better understand how common stories and experiences of illness can be understood and used to aid the mental well-being of individuals with chronic illness. The current editorial provides a suggestion of how this is possible. This editorial identifies that stories can be "mapped" graphically by combining emotional responses to the illness experience with psychological responses of the illness experience relating to hope and psychological adaptation. Clinicians and researchers should consider the evidence presented within this editorial as: (1) a possible solution for documenting the mental well-being of individuals with chronic illness; and (2) as a tool that can be used to consider changes in mental well-being following an intervention. Further research using this tool will likely provide insights into how illness narrative master plots are associated together and change across the course of a chronic illness. This is particularly important for illness narrative master plots that are difficult to tell or that are illustrative of a decline in mental well-being.

Key words: Illness narratives; Assessment; Emotions; Psychological adaptation; Hope

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Core tip: This editorial provides implications for how illness narratives can be assessed. It identifies how and why the assessment is useful and crosses the academic disciplines of medical sociology and psychology.

Abstract

Illness narratives are stories of illness told by patients with chronic illness. One way of studying illness narratives is by considering illness narrative master

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ILLNESS NARRATIVES AND THEIR IMPORTANCE

Illness narratives reflect stories told by patients about their experience of illness. The term narrative is generally regarded as including at least "one character who experiences one event" but most narratives will have multiple events associated together in a suggested causal sequence within a particular setting^[1]. Health care professionals (HCP) can use illness narratives as an effective vehicle to help behaviour change in patients^[2]. Being able to share narratives with HCPs enables a patient's agency, self-esteem and self-respect^[3]. However, it is acknowledged that psychosocial, political and environmental factors influence a patients' shared expression^[4-6].

There are clear reported benefits of using illness narratives for the purpose of rehabilitation compared to traditional rehabilitation approaches including, a reduced counter argument against advice given to patients from HCPs and greater illustration of pathways or strategies for managing illness^[7]. The use of illness narratives can also reduce interactions which lack emotional support and create barriers to behaviour change^[3]. This is important as emotional support is consistently associated with more positive psychological adaptation to chronic illness, whereas negative experiences of support may hinder cognitive processes associated with psychological adaptation and mental well-being^[8]. The term mental well-being is defined as defined as satisfaction, optimism and purpose with life, a sense of mastery, control, belonging, and perceiving social support^[9].

ILLNESS NARRATIVES MASTER PLOTS IN CHRONIC ILLNESS

Illness narratives contain a plot that often contains a beginning, middle and end^[2]. Illness narrative master plots are common stories of illness that use a distinct or common plot as a response to illness, for an overview of 13 common illness narrative master plots see Soundy *et al.*^[10]. The master plots illustrate the impact of an illness on a patient focusing on key psychological attributes including emotions, adaptation and hope. Each master plots references time indicating psychological adaptation to what life was like in the past, what it is currently like and what it could be like in the future^[10,11]. Different and seemingly contrasting illness narrative master plots can be told simultaneously by a patient, this is an important process as it reflects key stages in illness adaptation^[11].

Illness narrative master plots generated out of loss and change from illness symptoms are some of the

most important and critical stories told by people with chronic illness. They are important because certain illness narrative master plots can be difficult to hear or can be denied by others^[12]. HCPs need to have an awareness of the psychological meaning behind a patient's narrative master plots. However, evidence has suggested that further understanding is needed^[3] and that clinical practice may prevent or inhibit this, *e.g.*, as empathy can be lost through training^[13].

NEED TO UNDERSTAND EMOTIONS, HOPE AND PSYCHOLOGICAL ADAPTATION WITHIN ILLNESS NARRATIVES

Specific emotions felt by a patient following chronic or palliative illness or symptom change will clearly influence subsequent their decision making and responses to illness^[14]. Specific emotions can be related to specific cognitive processes, for instance, fear may be associated with a low level of perceived control over one's situation whereas anger can be associated with a high level of perceived control. It has been identified during times of change, including diagnosis or symptom change that patients with chronic illness express far more unpleasant than pleasant emotions. For instance, a recent review^[15] that grouped emotional expressions as part of the experience of living with a chronic illness only identified one consistently pleasant emotion; relief (identified in 16/47 studies). Far more apparent were unpleasant activated emotions such as panic, fear or being scared (19/47), anger (15/47) or frustration (18/47 and deactivated unpleasant emotions such as sadness (12/47), depression (12/47), pessimism (7/47), or feeling upset (14/47). The impact of emotions on a patient's responses must have further consideration. If patients feel overwhelmed with fear or worry and powerless within the experience of illness the cognitions expressed by them may be more likely to lead to a succumbing illness response, dominated by an inability to access coping resources^[16].

Research^[11] has suggested that emotions, hope and adaptation can be assessed and used to represent the distinct narrative master plots by using the circumplex model of affect^[17,18] to capture emotions alongside the hope and adaptation scale^[19]. The latter scale requires the patient to identify what for them is perceived as most difficult aspect of their life to adapt to following an illness onset or change. This is then considered in relation to their own ability to adapt to what has happened and hope for change. These two brief scales have been combined together to represent a model of emotion, adjustment and hope^[15]. As narrative master plots can be represented by particular psycho-emotional components^[11], it is possible to suggest that these combined tools and model can be used to map

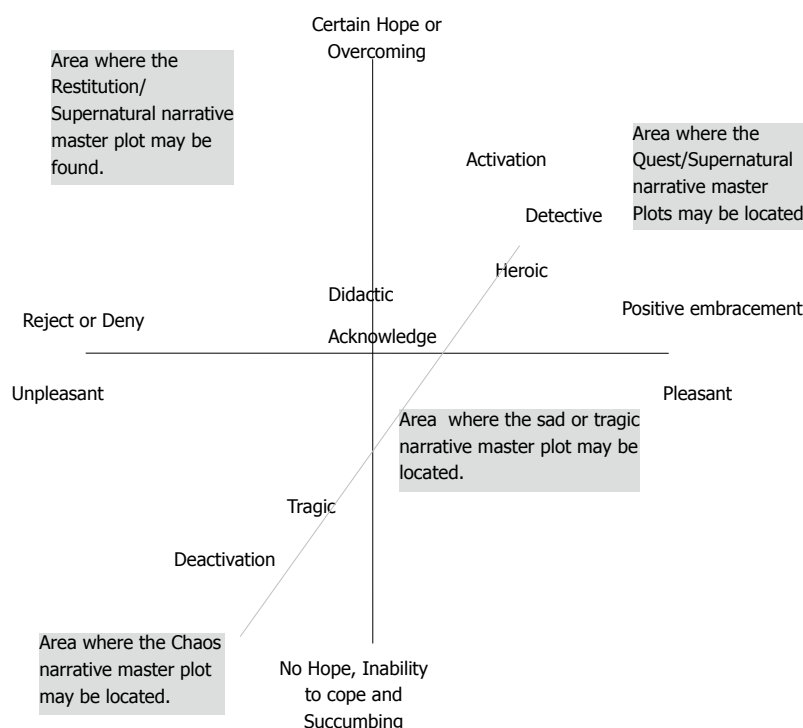


Figure 1 The possible placement and mapping of illness narrative master plots within the Model of Emotional Adjustment and Hope (Circumplex Model of effect on the horizontal axis, combined with the Hope and Adaptation Scale on the vertical axis).

illness narrative master plots (Figure 1).

NEED TO MAP ILLNESS NARRATIVE MASTER PLOTS

By mapping narrative master plots HCPs and researchers may be able to capture a patient's underlying psychological and emotional responses to illness. This enables a consideration of how; plots vary across time, what plots may be dominant for particular conditions or time following illness symptom change and how, and if, particular master plots are associated with one another. There is also a need to use the understanding of emotive and cognitive components of different master plots to target psychological interventions, *e.g.*, the emotional reaction expressed by a patient may be that of fear of what is happening which may cause them to want to escape or deny their circumstances^[20]. In addition, understanding the cognitive processes of adaptation and hope may provide a point of discussion from where psychological intervention can begin.

HCPs should be able to map patient's response on a session by session basis, *e.g.*, HCPs by their responses have an opportunity to aid a patient's mood. For instance, a poor choice of words and an inability to listen may generate negative moods from interactions and be regarded as a perceived threat by an HCP. The mapping of illness narratives may provide greater clues to how particular narratives dominant or become dominant in a patient.

There is a need to consider how illness narratives

are linked to one another and if targeting a particular aspect of the inventories is more effective. Further, there is a need to consider how changeable narratives are and if certain master plots are more resistant to change. Using tools identified above, narratives can be established and the meaning behind the narrative can provide a greater understanding and insight to the mental well-being of the patient.

CONCLUSION

Mapping an individual's master plots and understanding the psycho-emotional content of them may provide an essential tool for understanding the mental well-being of patients. Further research is needed in order to clarify and consider these points further.

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